

Privacy Policy – Aruba-Entry.com

Last updated: 21-08-2025

At Aruba-Entry.com, we are committed to protecting your personal data and upholding your privacy rights in accordance with the General Data Protection Regulation (GDPR) – Regulation (EU) 2016/679. This Privacy Policy explains how we collect, process, store, and protect your personal information when you use our services related to entry requirements for Aruba.

1. Data Controller

The controller of your personal data is:

Aruba-Entry.com (ED Card Aruba)
Otto Reuchlinweg 114 2
3072 MD Rotterdam
Netherlands
Phone: +31 85 060 48 60
Email: info@aruba-entry.com
Company Registration (KvK): 86867164
VAT Number: NL864124259B01

2. Personal Data We Collect

To provide our services, we may collect and process the following personal data:

- Identification data: Full name, passport number, date of birth, nationality
- Contact details: Email address, phone number
- Travel information: Flight number, arrival date and time, reason for visit
- Immigration details: Accommodation address, length of stay
- Technical data: IP address, browser type (if applicable)

We do not process any special categories of personal data as defined in Article 9 GDPR.

3. Purpose and Legal Basis for Processing

We process your data for the following purposes, in line with Article 6 GDPR:

- a) Consent – You have given clear consent to the processing of your data (Article 6(1)(a) GDPR)
- b) Contract – The processing is necessary for the performance of a contract (Article 6(1)(b) GDPR)
- c) Legal obligation – The processing is necessary for compliance with a legal obligation (Article 6(1)(c) GDPR)

4. Data Security

In accordance with Article 32 GDPR, we implement appropriate technical and organisational measures to ensure the security of your personal data. This includes encryption, access control, and secure storage within the European Union or on servers that provide an adequate level of protection under Chapter V GDPR.

5. Data Retention

We retain your data only for as long as necessary for the purposes for which it was collected, or as required by applicable laws. Typically, personal data is retained for a maximum of 2 years, unless legal obligations require a longer retention period (Article 5(1)(e) GDPR).

6. Data Sharing and Transfers

Your data is shared only when necessary to:

- Facilitate your entry process by providing relevant data to the Aruban immigration authorities
- Operate the service (e.g., hosting providers, payment processors)
- Comply with legal obligations from competent authorities

We do not share your data with third parties for marketing purposes. International data transfers, if any, are done in accordance with Chapter V GDPR, ensuring adequate safeguards.

7. Your Rights under GDPR

Under Articles 12–22 of the GDPR, you have the following rights:

- Right of access (Article 15)
- Right to rectification (Article 16)
- Right to erasure ("right to be forgotten") (Article 17)
- Right to restriction of processing (Article 18)
- Right to data portability (Article 20)
- Right to object to processing (Article 21)

To exercise your rights, please contact us via info@aruba-entry.com. We will respond to your request within 30 days.

8. Cookies and Tracking

We use cookies and similar tracking technologies to improve user experience. For more information, please refer to our Cookie Policy.

9. Supervisory Authority

If you believe that we are processing your data unlawfully or have not adequately addressed your concerns, you have the right to lodge a complaint with the competent data protection authority:

Autoriteit Persoonsgegevens (Dutch Data Protection Authority)

Bezuidenhoutseweg 30

2594 AV The Hague, The Netherlands

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updates will be published on our website, and we recommend reviewing this policy regularly. If any significant changes are made, we will inform you directly where appropriate.

By using our services, you acknowledge that you have read, understood, and agreed to this Privacy Policy and the processing of your personal data as described herein.